



Photos added to your "My Pets Records" must be sized at 230 x 230px.

If you uploaded your pet's photo and it does not properly display, you may need to resize the image.

- 1.) Go to <http://www.resizeimage.net>
- 2.) Click "Upload an image" and choose your pet's photo from your computer documents.  
Once selected, the image will display on the web page.
- 3.) Under "4. Resize your image" change the aspect ratio to read: **230 x 230 px**  
This is done by deleting the numbers in the second & third box (shown as 500 in image below) and replacing that by typing 230 into those boxes.

#### 4. Resize your image

Resize the image by percentage, or resize it to be exactly the size you specified, for example: 1366x768 pixels.

100 % 500 x 500 px  Keep Aspect Ratio

Fill in the background with a solid color if the proportion of image changed:

Auto Mode  No Fill( will cause image distortion )  White  Black  Transparent( PNG & GIF )  Custom Color

- 4.) Scroll down to the bottom and select "Resize Image"
- 5.) Underneath "Resize Image" click on "Download Image" in blue. Save new picture to your computer.  
This newly sized image can now be uploaded to your Pets Record and should display immediately.